

1 **ARIZONA DEPARTMENT OF FINANCIAL INSTITUTIONS**

2 In the Matter of the Collection Agency License  
3 of:

No. 10F-BD166-SBD

4 **STC SOLUTIONS, INC. and LANCE E.**  
5 **ROSENZWEIG, PRESIDENT**  
2094 Century Park East, Suite 300  
Los Angeles, CA 90067

**ORDER OF SUMMARY SUSPENSION  
AND NOTICE OF OPPORTUNITY FOR  
HEARING**

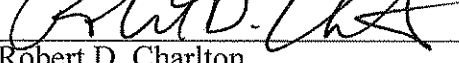
6 Respondents.

7  
8 The Arizona Department of Financial Institutions (the "Department") hereby finds that STC  
9 Solutions, inc. and Lance E. Rosenzweig, President, ("Respondents") have violated the provisions of  
10 the Arizona Revised Statutes ("A.R.S."), Title 32 as set forth below and finds that the public health,  
11 safety and welfare require emergency action pursuant to A.R.S. §§ 32-1053 and 41-1092.11(B).

12 **THEREFORE, IT IS ORDERED** to summarily suspend the Arizona collection agency  
13 license held by Respondents. **This suspension is effective immediately.**

14 EFFECTIVE this 2nd day of June, 2010.

15 Lauren W. Kingry  
Superintendent of Financial Institutions

16 By   
17 Robert D. Charlton  
18 Assistant Superintendent of Financial Institutions

19 PLEASE TAKE NOTICE that, pursuant to Titles 6 and 41 of the Arizona Revised Statutes  
20 and Title 20, Chapter 4 of the Arizona Administrative Code ("A.A.C."), Respondents are hereby  
21 notified that they are entitled to a hearing to contest the allegations set forth in this Order. The  
22 Request for Hearing shall be filed with the Arizona Department of Financial Institutions (the  
23 "Department") pursuant to A.R.S. § 6-137(D) within **thirty (30) days** of service of this Order and  
24 shall identify with specificity the action or order for which review is sought in accordance with  
25 A.R.S. § 41-1092.03(B).

26 Pursuant to A.R.S. §§ 41-1092.01(D) and 41-1092.03(B), any person may appear on his or

1 her own behalf or by counsel. If Respondents is represented by counsel, the information required by  
2 A.R.S. § 41-1092.03(B) shall be included in the Request for Hearing. Upon the filing of a Request  
3 for Hearing, the Department shall issue a Notice of Hearing scheduling the matter for hearing in  
4 accordance with A.R.S. § 41-1092.05. **Persons with disabilities may request reasonable**  
5 **accommodations such as interpreters, alternative formats, or assistance with physical**  
6 **accessibility.** Requests for special accommodations must be made as early as possible to allow time  
7 to arrange the accommodations. If accommodations are required, call the Office of Administrative  
8 Hearings at (602) 542-9826.

9 Respondents have the right to request an Informal Settlement Conference, pursuant to A.R.S.  
10 § 41-1092.06, by filing a written request no later than **twenty (20) days** before the scheduled  
11 hearing. The conference will be held within **fifteen (15) days** after receipt of your request. If an  
12 Informal Settlement Conference is requested, a person with the authority to act on behalf of the  
13 Department will be present (the "Department Representative"). Please note that in requesting an  
14 Informal Settlement Conference, Respondents waive any right to object to the participation of the  
15 Department Representative in the final administrative decision of this matter, if it is not settled. In  
16 addition, any written or oral statement made by Respondents at such informal settlement conference,  
17 including written documentation created or expressed solely for purposes of settlement negotiations,  
18 are inadmissible in any subsequent administrative hearing. (*See* A.R.S. § 41-1092.06 for rules  
19 regarding informal settlement conferences.) Conversely, any written or oral statement made by  
20 Respondents outside an Informal Settlement Conference is not barred from being admitted by the  
21 Department in any subsequent hearing.

22 If Respondents do not request a hearing, this Order shall become final. If Respondents  
23 request a hearing, the purpose of the hearing shall be to determine if grounds exist for: (1) the  
24 issuance of an order pursuant to A.R.S. § 6-137 directing Respondents to cease and desist from the  
25 violative conduct and to take the appropriate affirmative actions, within a reasonable period of time  
26 prescribed by the Superintendent, to correct the conditions resulting from the unlawful acts,

1 practices, and transactions; (2) the imposition of a civil monetary penalty pursuant to A.R.S. § 6-  
2 132; (3) the suspension or revocation of Respondent's license pursuant to A.R.S. § 32-1053; (4) an  
3 order or any other remedy necessary or proper for the enforcement of statutes and rules regulating  
4 collection agencies pursuant to A.R.S. §§ 6-123 and 6-131.

### 5 FINDINGS

6 1. Respondent STC Solutions, Inc. is a Delaware Corporation authorized to transact  
7 business in Arizona as a collection agency, license number CA 0908545, within the meaning of  
8 A.R.S. §§ 32-1001, *et seq.* The nature of STC Solutions, Inc.'s business is that of directly or  
9 indirectly soliciting claims for collection or in collection of claims owed, due or asserted to be owed  
10 or due, within the meaning of A.R.S. § 32-1001(2).

11 2. Pursuant to A.R.S. § 32-1021(B), Respondents are required to have a surety bond.

12 3. On April 30, 2010, the Department received notification from Developers Surety and  
13 Indemnity Company stating that STC Solutions, Inc.'s surety bond, number 591829C in the amount  
14 of \$35,000.00, was to be cancelled effective May 30, 2010.

15 4. On May 5, 2010, the Department mailed a letter to STC Solutions, Inc., to the address  
16 on record with the Department, informing them of the bond cancellation.

17 5. Respondents failed to provide documentation regarding the reinstatement of their  
18 bond or documentation of a new surety bond.

19 6. Respondents do not have the required surety bond in order to conduct business as a  
20 collection agency.

21 7. The conduct described above constitutes an immediate threat to the public health,  
22 safety, and welfare warranting immediate suspension of Respondent's collection agency license.

23 8. The conduct described above constitutes grounds for the suspension of Respondent's  
24 collection agency license.

### 25 LAW

26 1. Pursuant to A.R.S. Title 32, Chapter 9, the Superintendent has the authority and duty

1 to regulate all persons engaged in the collection agency business and with the enforcement of  
2 statutes, rules, and regulations relating to collection agencies.

3 2. By the conduct set forth in the Findings, Respondents have failed to maintain the  
4 surety bond required by A.R.S § 32-1021(B).

5 3. Pursuant to A.R.S. §§ 32-1053 and 41-1092.11(B), the conduct described above  
6 constitutes an immediate threat to the public health, safety and welfare warranting immediate  
7 suspension of Respondent's collection agency license.

8 4. Respondents have not conducted business in accordance with the law and have  
9 violated Title 32, Chapter 9, which constitutes grounds for the suspension or revocation of  
10 Respondent's license pursuant to A.R.S. § 32-1053(A)(3).

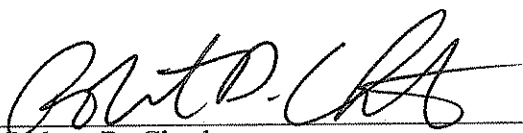
11 5. The violations, set forth above, constitute grounds for the pursuit of any other remedy  
12 necessary or proper for the enforcement of statutes and rules regulating collection agencies in  
13 Arizona pursuant to A.R.S. §§ 6-123 and 6-131.

14 6. Pursuant to A.R.S. § 6-132, Respondent's violations of the aforementioned statutes  
15 are grounds for a civil penalty of not more than five thousand dollars (\$5,000.00) for each violation  
16 for each day.

17 WHEREFORE, if Respondents do not request a hearing to contest the above Findings or  
18 produce evidence of a valid surety bond, Respondent's license shall remain suspended unless and  
19 until reinstated or until said license expires by operation of law.

20  
21 DATED this 2nd day of June, 2010.

22 Lauren W. Kingry  
23 Superintendent of Financial Institutions

24 By   
25 Robert D. Charlton  
26 Assistant Superintendent of Financial Institutions

1  
2 ORIGINAL of the foregoing filed this 2nd  
3 day of June, 2010, in the office of:

4 Lauren W. Kingry  
5 Superintendent of Financial Institutions  
6 Arizona Department of Financial Institutions  
7 ATTN: Susan Longo  
8 2910 N. 44th Street, Suite 310  
9 Phoenix, AZ 85018

10 COPY mailed/delivered same date to:

11 Craig A. Raby  
12 Assistant Attorney General  
13 Attorney General's Office  
14 1275 West Washington  
15 Phoenix, AZ 85007

16 Richard Fergus, Licensing Division Manager  
17 Robert D. Charlton, Assistant Superintendent  
18 Arizona Department of Financial Institutions  
19 2910 N. 44th Street, Suite 310  
20 Phoenix, AZ 85018

21 AND COPY MAILED SAME DATE, by  
22 Certified Mail, Return Receipt Requested to:

23 STC Solutions, Inc.  
24 Attention: Lance E. Rosenzweig, President  
25 2094 Century Park East, Suite 300  
26 Los Angeles, CA 90067  
Respondent

Registered Agent Solutions Inc., Statutory Agent  
STC Solutions, Inc.  
638 N. 5<sup>th</sup> Ave.  
Phoenix, AZ 85003

By: 